Fifty Shades of Mistakes

Adapted from Teaming (Amy Edmondson, 2014)

PRAISE
WORTHY

EXPLORATION
An experiment conducted to expand knowledge and investigate a possibility leads to an undesired result

TESTING IDEAS
An experiment conducted to prove that an idea or a design will succeed fails

UNCERTAINTY
A lack of clarity about future events cause people to take seemingly reasonable actions that produce undesired results

COMPLEXITY
A process composed of many elements breaks down when it is faced with new interactions

PROCESS ISSUES
Someone to the prescribed process but that process is faulty or incomplete

LACK OF SKILL
Someone doesn't' have the skills, conditions or training to execute the job

INATTENTION
Someone inadvertently deviates from specifications

DEVIANCE
someone chooses to violate a prescribed procedure or practice

BLAME
WORTHY